

## **OUR POLICIES:**

1. The ride should not be operated if wind exceeds 25 mph or rain or lightning conditions.
2. All riders must remove shoes.
3. Riders should be sorted by size. Only riders of the same size should be allowed in the ride at the same time.
4. Riders must remove loose or sharp objects including glasses and dangling jewelry.
5. Absolutely no "Silly String ", gum, candy, drinks, animals, shoes, sharp objects or other sticky substances in the unit. These items can cause permanent damage to the units.
6. The operator should assess the number of people that can fit in the bounce house according to their age and size, however, keep in mind this is only a guide. Size and weight need to be taken into consideration since some children are bigger than others and the rated capacity should not be exceeded.
7. The operator should assist the riders when they enter and exit the ride.
8. The operator should position himself/herself in close proximity to the entrance of the ride.
9. While the ride is in operation, the operator should watch the riders at all times. No roughhousing or horseplay should be tolerated. No climbing on the nets allowed. Anyone who does not obey the rules after being warned will be asked to exit the ride.
10. The operator must strictly enforce the rules posted on the warning sign.
11. The operator should assist the riders while they exit the ride.
12. The operator must remain in control of the ride at all times.

## **SAFETY POLICY:**

Safety is our primary concern. With that in mind, Jump Up Party Rentals, LLC reserves the right to cancel any reservation, if in the opinion of a Jump Up Party Rentals representative, the event location is deemed to be a danger or jeopardizes safety in any way.

Upon delivery, we will walk you through safety rules prior to and after set up of the bounce house.

The event location must be flat and free of rocks, twigs, animal droppings and debris to ensure safety of the jumper and its riders. A 20 foot overhead clearance is needed and a 5 foot perimeter around the jumper is also needed.

## **DEPOSIT POLICY:**

A \$50.00 non-refundable deposit per unit rented is due upon reservation. Balance due upon delivery.

METHODS OF PAYMENT: Credit Cards (Visa, Mastercard) and cash (exact change please) are accepted.

## **CANCELLATION/WEATHER POLICY:**

In the event of bad weather, you will be given the option to cancel 2 hours prior to the event and receive a full refund of your deposit or deposit can be applied towards a new rental date.

Equipment will not be set up in the following conditions: rain, mud or high winds. If you choose to have us come and we are unable to set up due to weather conditions (rain, mud or high winds) you will forfeit your deposit. Once any equipment is set up, the full rental price applies.

## **DELIVERY POLICY:**

Free delivery, set up and take down within 20 miles of our stocking location in Wayne, NJ. Otherwise the following delivery fee shall be imposed \$2.00 per mile as determined by [www.mapquest.com](http://www.mapquest.com)

## **EQUIPMENT GUIDELINES & USE POLICY:**

Rental Agreement to follow.